

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020 TOTAL	SEP 2019	2019 TOTAL
JIFs RECEIVED	62	72	67	84	83	99	116	122	119				824	98	921
JIFs RESPONDED TO	68	47	62	90	76	73	98	121	118				753	88	920
Non-Jurisdictional	40	26	41	72	55	50	72	87	91				534	66	627
Jurisdictional	19	11	15	12	14	17	19	27	22				156	17	186
Variance	1	3	2	1	1	2	2	2	3				17	1	40
General Information	5	3	4	4	3	4	3	2	1				29	2	31
Potential Violation	3	4	0	1	3	0	2	3	1				17	2	36
AVERAGE RESPONSE TIME (in days)	15	13	18	18	18	26	20	23	21				20	17	16

TELEPHONE CALLS	266	247	235	232	366	327	401	466	497				3037	366	3822
WALK-INS	14	13	7	0	0	0	0	0	0				34	28	151
WRITE INS/SITE VISITS	0	2	0	0	0	0	0	0	0				2	0	0
OTHER AGENCIES	41	31	29	37	44	40	44	33	36				335	47	478
FOIL REQUESTS RECEIVED	17	31	20	14	17	37	35	37	42				250	20	260